

SLSQ MEMBER INFORMATION AND TRAINING SESSIONS – JANUARY 2024 – JUNE 2024

JANUARY

Topic	Information on session	Presenter	Date	Time	REGISTER HERE
Communication to Members	The essentials on how to effectively communicate with members. From email, social media, websites through to data collection and privacy - once a club masters the basics, communication can lead to an engaged membership!	Zoe Bickerstaffe Communications Manager	Wednesday 17th January 2024	6pm	COMPLETED

FEBRUARY

Topic	Information on session	Presenter	Date	Time	REGISTER HERE
Diversity, Equity and Inclusion	DEI information and training session that will focus on familiarising members with SLSQ's DEI strategy 2024-2029 and upcoming initiatives. This session will support in setting the pace for the DEI strategy rollout and provide attendees with the fundamentals of Diversity, Equity, and Inclusion.	Sunaina Jaswal DEI Manager Kerrie Barnes General Manager Ethical Standards and Enterprise Risk	Tuesday 13th February 2024	7pm	CLICK HERE
Successful Surf Clubs Webinar: Youth	Young members are a critical component of our surf clubs. This session will explore how clubs can best engage, recruit, retain and develop youth members. It will shine a spotlight on initiatives that can support clubs in maintaining and building their youth membership base and encourage our emerging leaders for success.	Sandi Davis Youth Advisor Lynelle Gale Membership Services Coordinator - Projects and Development Sam Clutterbuck Head of Membership	Tuesday 20th February 2024	7pm	CLICK HERE
Annual Affiliations to SLSQ	Informative session designed to guide your Club or Branch through the intricacies of meeting the affiliation standards set by SLSQ.	Danielle Blake Compliance & Governance Officer	Tuesday 27th February 2024	6pm	CLICK HERE

MARCH

Topic	Information on session	Presenter	Date	Time	REGISTER HERE
Successful Surf Clubs Webinar: Member recognition	Valuing and recognising volunteers is a vital component of successful member retention. This session will explore club recognition from simple initiatives at a club level through to the prestigious SLSQ Awards of Excellence. Get ready to discover the ways to honor and celebrate the outstanding contributions of your members and how this can support the success of your surf club.	Tom Sealy SLSQ Board Director Sam Clutterbuck Head of Membership	Tuesday 12th March 2024	6pm	CLICK HERE
New TAE Program	Requirements for the TAE22 - overview of the new training Package and how to encourage participation and re- engagement.	Joana Kassar Learning Innovation Coordinator	Tuesday 19th March 2024	6pm	CLICK HERE
How to use Club data effectively	A session to help clubs use all the information/data more effectively and efficiently.	Dr Sam Fien Research Panel Chair Dr Elissa Farrow Research Panel	Wednesday 27 th March	6pm	CLICK HERE



APRIL					
Topic	Information on session	Presenter	Date	Time	REGISTER HERE
Child Safety/Blue Cards	Guide you through Child Safety legislation, emphasising the significance of Blue Cards in safeguarding vulnerable members.	Brittany Du Boulay Member Safety Officer Kerrie Barnes General Manager Ethical Standards and Enterprise Risk	Wednesday 17th April 2024	6pm	CLICK HERE
Successful Surf Clubs Webinar: Member Retention	Volunteers are the heart and soul of our movement. Retention is critical to a sustainable membership base and ultimately a successful surf club. This session will look at how clubs can create a positive and engaging member experience to increase member retention. From on-boarding to member pathways and development opportunities, learn about how your club can more successfully retain members.	Membership Committee Representative Sam Clutterbuck Head of Membership	Tuesday 23 rd April 2024	7pm	CLICK HERE
Club Board/Management Committees Complaint Obligations	Information session to update clubs on coming changes: On 1 July 2024, the Associations Incorporation Act (Qld) will change to ensure that all entities are required to have the capability to manage internal grievances or disputes. This grievance procedure must also provide unbiased mediation if parties cannot initially resolve the dispute.	Joel Kinneally Complaints Manager	Tuesday 30 th April 2024	6pm	CLICK HERE

MAY					
Topic	Information on session	Presenter	Date	Time	REGISTER HERE
SEMS	Guide to ensure accuracy and efficiency when utilising SEMS. Empowering you to optimise the use of the system.	Stuart Hogben Sport Manager	Wednesday 8th May 2024	7pm	CLICK HERE
Governance Training	Mandated for all members of Club Board or Management Committees but anyone who is interested can join. Equip committee members with the knowledge, skills, and ethical principles necessary for effective governance, ensuring the highest standards of organizational integrity.	Kerrie Barnes General Manager Ethical Standards and Enterprise Risk Danielle Blake Compliance & Governance Officer	Wednesday 15th May 2024	7pm	CLICK HERE
Entering into Carnivals - prechecks	Provide information around the appropriate pre checks clubs need to complete prior to trying to enter a member into a carnival	Stuart Hogben Sport Manager	Wednesday 22nd May 2024	7pm	CLICK HERE

JUNE					
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Successful Surf Clubs: Member Well-being Webinar	Surf lifesaving can be a challenging environment in which to volunteer. This session will explore how clubs can successfully support the welfare of their members. The session will focus on initiatives such as Peer Support, Mental Health First Aid, Member Protection and Bullying Awareness.	Membership Committee Representative Maddison Caughlan Member Welfare Coordinator Sam Clutterbuck Head of Membership	Tuesday 11th June 2024	6PM	CLICK HERE
Lifesaving Services Calculator	Getting the most out of patrolling without burn out of members.	Chantel Fife Coastal Safety Project Officer Natalie Edwards Lifesaving Services Manager	Wednesday 12th June 2024	6pm	CLICK HERE
Agendas, Papers & Minutes/ AGMS	Elevate proficiency in governance by delving into the dynamics of crafting Meeting Agendas, Papers & Minutes, with a special focus on Annual General Meetings (AGMs).	Kerrie Barnes General Manager Ethical Standards and Enterprise Risk	Thursday 20th June 2024	6pm	CLICK HERE
Governance Training	Mandated for all members of Club Board or Management Committees but anyone who is interested can join Equip committee members with the knowledge, skills, and ethical principles necessary for effective governance, ensuring the highest standards of organizational integrity.	Kerrie Barnes General Manager Ethical Standards and Enterprise Risk	Tuesday 25th June 2024	6pm	CLICK HERE